

Terms & Conditions

Terms & Conditions for Donation Payments

Crossover Basketball Ambassadors (referred to as us or we) is a non-profit Community Based Organization

We operate the website

<https://www.crossoverambassadors.com/><https://www.crossoverambassadors.com/> (referred to as the Website).

These are the Terms and Conditions which govern each use you make of the donation payment services provided through the Website.

These Terms and Conditions apply separately to each single donation that you make. Except as provided for in section 6, 'Regular Donations', and unless specified by you, they do not form a contract allowing for future or successive transactions to be set up. By confirming on the Website that you wish to make a donation you agree to be bound by these Terms and Conditions for that donation.

(1) The donation services

We will use your donation at our discretion but within our stated charitable objectives.

All payments through the Website are to be made by IPay.

Once you confirm to us through the Website that you wish to proceed with your donation your transaction will be processed through our payment services provider.

By confirming that you wish to proceed with your donation you authorise IPay to request funds from your credit/debit card provider.

(2) Unauthorised card use

If you become aware of fraudulent use of your card, or if it is lost or stolen, you must notify your card provider.

(3) Information from you

Before we can process a donation you must provide us with

- your name
- address
- email address
- details of the credit or debit card that you wish to use to fund the donation.

We will use this information to process your donation. It is your responsibility to ensure you have provided us with the correct information.

When you submit your payment details, these details will be transferred to our payment provider and your payment data will be collected and processed securely by them.

We won't share your personal details with any other third party other than is set out in our [Privacy Policy](#). Our Privacy Policy forms part of these Donation Payment Terms and Conditions and by agreeing to these Terms and Conditions you are also agreeing to the way we use and protect your personal information in line with our Privacy Policy.

(4) Donation Refund policy

Crossover Basketball Ambassador supporters are incredibly important to us and help maintain our Vision and our Mission. We wish to cultivate the grace of giving by thinking carefully about all we receive from God, consider our priorities then prayerfully review our giving and the use of any gifts.

If you believe that a donation you have made should be refunded, please contact us within 14 days.

We truly appreciate your donations and support and recognise that there may be an occasion when you need to speak to one of our team to discuss your donation. Please email us at info@crossoverambassadors.com

(5) Regular donations

These Donation Payment Terms and Conditions will only apply to successive donations made through the Website where you have set up a regular donation. When you set up a regular donation you will be scheduling a series of donations to be made on the day of the month that you choose until further notice. You agree that these Terms and Conditions will apply to each of the donations in that series.

By confirming that you wish to proceed with a regular donation you authorise our payment service provider IPay to request funds from your credit or debit card on the day of each month that you set.

To cancel your regular donation please email us at info@crossoverambassadors.com

(6) General

We reserve the right to amend these Donation Payment Terms and Conditions at any time.